**Questionnaire based on usability**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Questions** | **Agree** | **Disagree** | **What could be done to Improve** |
| **1** | Was it easy to use the website |  |  |  |
| **2** | The messages and the information provided is easy to understand |  |  |  |
| **3** | It was easy to find the information required |  |  |  |
| **4** | Tasks can be completed quickly using this system |  |  |  |
| **5** | All webpages are relevant |  |  |  |
| **6** | This system has all the functions and the capabilities expected by the user |  |  |  |
| **7** | Satisfied with the system overall |  |  |  |

**Testing for prototype**

**Tasks**

1. Find information about ‘computing’ course
2. Find the opening times of the library
3. Find the location/map of university

**(Task 1)**

**Metrics**

How many page changes to find what they want?

How long did it take to find what they want?

How far from the optimal path did they stray?

Any errors?

**(Task 2)**

**Metrics**

How many page changes to find what they want?

How long did it take to find what they want?

How far from the optimal path did they stray?

Any errors?

**(Task 3)**

**Metrics**

How many page changes to find what they want?

How long did it take to find what they want?

How far from the optimal path did they stray?

Any errors?